

ADDENDUM #2

1) Bid Opening Date

The bid opening date is extended to 10:00 a.m., local time, on Wednesday, January 29, 2025. There is no change in the location.

2) “Go Live” Date

The “Go-Live” date is extended to July 1, 2026.

3) Questions

1. Can NPSD please define and/or provide clarification regarding the term “community portal”?

The community portal refers to a phone app or web portal where parents can interact with the school. Examples would be for on-line student enrollment, parent/teacher comments, viewing report cards, bus information, newsletters, etc.

2. Is the FERPA agreement ultimately required by the vendor chosen in the RFP or should a FERPA agreement be submitted by each vendor responding to the RFP?

Please submit a FERPA agreement with your RFP response.

3. Infinite Campus does not offer multi-year pricing, each contract is an ever-green contract that renews at the same time each year without any fixed annual increases. We can provide the district an estimate of what pricing would cost each year for up to five years, please confirm that this will be an acceptable form of pricing for the district.

Forecasted pricing is an acceptable form of pricing, provided that the forecasted pricing is a “not to exceed” cost. If using a “forecasted pricing model) please also provide the actual increases in pricing for the previous five (5) years.

North Providence School Department
Student Information System Software
January 21, 2025

4. The district requested one original copy, one hard copy, and one electronic. Are the original copy and hard copy both expected to be printed copies, and both signed in ink?

Yes, the hard copies must be printed and signed in ink.

5. Additionally, should vendors expect to find the response the questions listed as an addendum on the website come the 20th, or will an email be sent notifying vendors of the answers by that date.

Vendors will receive the responses by email and the responses will also be posted to the website. January 20th was a holiday so the responses will be provided on January 21, the next business day.

6. The attendance intervention and improving student attendance didn't make this RFP. Would you like us to include the Attendance Intervention solution as optional or keep it out of this offering completely?

The basic attendance tracking is in the RFP. The attendance intervention module can be listed as an additional option with pricing included.

7. Does North Providence have location-based school assignments? For example, if you live on XYZ Street, you go to ABC School.

This is manually managed now. There is a map we use. We have that ability with the current vendor, however we can't use it because it needs to break down further to particular houses on particular streets which they can't accommodate. There are some houses that have apartments that one is in one town or zip code and the apartment next door is in another so it's not as easy as just certain streets to certain schools-it needs to be at the address level.